

What is Porter's Five Forces?

Worksheet

Porter's Five Forces identifies five forces - competitive rivalry, threat of new entrants, bargaining power of suppliers, bargaining power of buyers, and threat of substitutes - that together determine how attractive and profitable an industry is.

Questions

1. Who developed the Five Forces framework?
 - A) Peter Drucker
 - B) Michael Porter
 - C) Philip Kotler
 - D) Adam Smith
2. Which force is NOT one of Porter's Five Forces?
 - A) Threat of new entrants
 - B) Bargaining power of buyers
 - C) Government regulation
 - D) Threat of substitutes
3. High supplier power typically means
 - A) suppliers can raise prices or lower quality
 - B) customers have more choices
 - C) competitors are weak
 - D) entry barriers are low
4. An industry with low entry barriers and many substitutes is generally
 - A) highly profitable and stable
 - B) less attractive due to intense competition
 - C) immune to competition
 - D) monopolistic
5. Analyze the threat of new entrants in the airline industry.
6. Assess buyer power in the fast-food industry.
7. Evaluate the threat of substitutes for the coffee shop industry.
8. Define: What are Porter's Five Forces?
9. Define: Who created the Five Forces model?
10. Define: What does high buyer power mean?

Answer Key

1. B) Michael Porter - Michael Porter introduced it in 1979 to analyze industry competition.
2. C) Government regulation - The five forces are rivalry, new entrants, supplier power, buyer power, and substitutes - regulation is not one of them (though it can influence entry barriers).
3. A) suppliers can raise prices or lower quality - Powerful suppliers can squeeze industry profits by raising input costs.
4. B) less attractive due to intense competition - Low barriers and many substitutes increase competitive pressure and reduce profitability.
5. High capital costs (aircraft, gates, licenses) create a strong entry barrier Regulatory approval and safety certification add further barriers Conclusion: threat of new entrants is LOW, which supports higher industry profitability
6. Many competing chains offer similar products (low switching cost) Customers are highly price-sensitive and can easily switch brands Conclusion: buyer power is HIGH, which pressures prices and margins
7. Alternatives include home-brewed coffee, tea, energy drinks, and other cafs Switching cost for the customer is very low Conclusion: threat of substitutes is HIGH, forcing coffee shops to differentiate on experience and quality
8. A framework analyzing competitive rivalry, threat of new entrants, supplier power, buyer power, and threat of substitutes to assess industry attractiveness.
9. Michael Porter, in a 1979 Harvard Business Review article.
10. Customers can demand lower prices or better quality, squeezing industry profits.

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