

What is Shopping Vocabulary?

Worksheet

Shopping vocabulary includes words like shop, store, customer, cashier, price, discount, receipt, and refund — terms used to describe the buying and selling of goods in retail environments. These words are essential for everyday consumer interactions.

Questions

1. What do you do at the checkout?
A) browse items
B) pay for items
C) try on clothes
D) leave the shop
2. Fill: I got a 50% ____ on the dress.
A) price
B) discount
C) sale
D) offer
3. A ____ helps you find items in the shop.
A) cashier
B) shop assistant
C) security guard
D) customer
4. If you're unhappy with a purchase, you can ____?
A) browse
B) exchange
C) refund
D) negotiate
5. Ask a shop assistant where something is.
6. Describe what you do when shopping.
7. Fill the gap: I got a 20% ____ on this jacket.
8. Define: What is a customer?
9. Define: What does 'checkout' mean?
10. Define: What is a receipt?

Answer Key

1. B) pay for items — The checkout is where you pay for your items before leaving.
2. B) discount — Discount is the reduction from the original price.
3. B) shop assistant — A shop assistant works in the shop and helps customers.
4. C) refund — You can return it for a refund or exchange.
5. Excuse me, where can I find the books? Or: Do you have this in a different size? Answer: They're in aisle three.
6. I browse the items, choose what I like, and go to the checkout. Then I pay by card and get my receipt.
7. Answer: discount. Full sentence: I got a 20% discount on this jacket.
8. A person who buys goods or services from a shop or business.
9. The place in a shop where you pay for items.
10. A piece of paper showing what you bought and how much you paid.

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